



Conference “RESPECT – Successful approaches to deal with third party violence”

22 October 2009

Brussels, Hilton Hotel

Programme

- 09:00 – 09:30 Registration & Coffee
- 09:30 – 09:40 Welcome and Introduction
Penny Clarke, Head of EU Policy of EPSU
Valeria Ronzitti, Director of HOSPEEM
- 09:40 – 09:50 Introduction to the project
Jean-Paul Tricart, Head of Unit, European Commission DG
Employment, Social Affairs and Equal Opportunities
- 09:50 – 10:10 Moderators: Per Nyström and Tina Weber, Project Experts
- Presentation of the work of the European Agency for Health and Safety at Work on Violence and Harassment; Malgorzata Milczarek; followed by questions
- 10:10 – 11:30 Moderator Marta Branca, HOSPEEM
Theme n°1: Prevention and Risk Assessment
Findings for the research: Per Nyström and Tina Weber
Case study presentations from
Jenny Hambrook, Head of Health and Safety, Hertfordshire County Council
Nils Jacobsen, Danish Municipal Workers’ Union
William Rosborg and Per Martelius, BYA



11:30 – 11:45	Coffee break
11:45 – 13:00	Moderator Anders Hammarbäck, EPSU Theme n°2: Awareness Raising and Training Findings from the research: Per Nyström and Tina Weber Case study presentations from Coline Donon, Carrefour Europe Kim Sunley, Royal College of Nursing Mika Hellström and Olof Leijon, Stockholm County Mental Health Hospital
13:00 – 14:30	Buffet Lunch
14:30 – 15:30	Moderator Fabrice Warneck, UNI europa Theme n°3: Reporting and Follow-up Findings from the research: Per Nyström and Tina Weber Case study presentations from Steve Phillips, Department of Health, England Doug Russell, USDAW
15:30 – 16:45	Panel Discussion: moderator Tina Weber Carola Fischbach-Pyttel, General Secretary of EPSU Godfrey Perera, Secretary General HOSPEEM Bernadette Ségol, Regional Secretary, UNI europa Xavier Durieu, Secretary General, EuroCommerce Hilde De Clerck, General Secretary, CoESS Kelvin Scorer, Vice-Chair of CEMR-EP Nadia Elhaggagi, European Commission, Project Manager, Social Dialogue, Industrial Relations
16:45 – 17:15	Conclusions Carola Fischbach-Pyttel, General Secretary of EPSU Godfrey Perera, Secretary General HOSPEEM
17:15	Coffee

